We are excited to offer our expertise in creating a CRM system that will specifically cater to the needs of your restaurants and outlets. This system will prove beneficial in taking online orders via popular platforms like Swiggy and Zomato.

Our CRM system will provide you with the convenience to manage all your Swiggy and Zomato accounts in one place. You can view and manage all the necessary stats and revenue information to keep track of your business progress. Moreover, we can also integrate the Restaurant POS system with Swiggy and Zomato to streamline the ordering process.

Once you log in to the CRM system, you will have access to all the essential stats such as total sales, total orders, total tax, Swiggy orders, and Zomato orders. The system will notify you of incoming orders, and you can accept or reject them via a popup.

All orders will be categorized into different sections, and you can easily manage them. The CRM system will keep track of new orders, approved/confirmed orders, cancelled orders, and completed orders. You can view all the details of customers and their orders in these categories.

The Item Section will enable you to view, edit, and add new items effortlessly. You can easily manage all your restaurants and outlets in the CRM. Additionally, the system will notify you of stock items availabilities.

In summary, our CRM system will provide a comprehensive solution for your online ordering needs. Our professional tone of voice ensures that we are committed to providing high-quality services to our clients.

In the product categories section, managing your inventory is made to be a breeze. You have the ability to easily edit, disable or enable any product at your convenience. Additionally, you can also conveniently enable or disable Swiggy and Zomato services on a restaurant (outlet) specific basis. The Reports section offers you the ability to view and manage reports as required. In addition to all these great features, you can also seamlessly manage all of your customer database effectively through this CRM.